



LIMITED WARRANTY SECTIONAL DOORS

Steel Sections

Residential sections are covered under North West Door manufacturer's warranty*. Each Model has different coverage. The grid below shows the Mesa model, NWD model and the NWD warranty. For more details of the warranty coverage, feel free to view at mesagaragedoors.com or visit nwdusa.com

Hardware

MESA warrants all hardware against defects in materials and workmanship for one (1) year.

Springs

MESA warrants springs used in residential applications against defects in materials and workmanship for one (1) year.

Labor

MESA warrants the labor for one (1) year

Existing Openers

MESA does not provide any warranty on existing, or homeowner supplied openers. Any damage as the result of an existing or homeowner supplied opener is not covered.

Wood Products

All wood garage door products manufactured by Mesa Garage Doors are warrantied against defects in material and / or workmanship for a period of one (1) year from the date of installation. All wood doors must be properly sealed within 72 hours after installation with quality paint. This warranty is void if the buyer fails to follow the Mesa Garage Door Finishing Requirements which can be provided upon request.

All warranty periods begin with the date of installation. MESA's obligations are strictly limited to the repair or replacement of defective parts and components during the labor warranty period. The labor warranty does not include non-defective parts including but not limited to: misaligned sensors, disengaged motors, dead batteries, wall button lock out or replacement of lightbulbs, programming remotes or lubricating doors.

MESA reserves the right to inspect all products alleged to be defective and to verify eligibility of this limited warranty