Steel Sections

Residential sections are covered under North West Door manufacturer's warranty*. Each Model has different coverage. The grid below shows the Mesa model, NWD model and the NWD warranty. For more details of the warranty coverage, feel free to view at mesagaragedoors.com or visit nwdusa.com

Mesa Product	Description	Corresponding Northwest Door	NWD Model	NWD Warranty*
Bronze / Carriage	Pan	500 Series	501, 502, 50C, 50G	Limited 10 Year
Gold / Carriage	Semi Insulated	500 Series	501I, 502I, 50CI, 50GI,	Limited 20 Year
Platinum/Carriage	Fully Insulated	Therma Tech	108, 118, 128, 10C, 10G	Limited Lifetime
Platinum Plus	Fully Insulated	Therma Tech II	208, 218, 228, 20C, 20G	Limited Lifetime
Carriage Classic	Fully Insulated	Therma Classic	N/A	Limited Lifetime
High-Def Overlay	Fully Insulated	Therma Elite	N/A	Limited Lifetime
Full View	Aluminum Frame	Modern Classic	N/A	Limited Lifetime
Infinity Aluminum	Aluminum Frame	Infinity Classic	N/A	Limited Lifetime
Modern Tech	Flush Steel	Modern Tech	N/A	Limited Lifetime

Wood Products

All wood garage door products manufactured by Mesa Garage Doors are warrantied against defects in material and / or workmanship for a period of one (1) year from the date of installation. All wood doors must be properly sealed within 72 hours after installation with quality paint. This warranty is void if the buyer fails to follow the Mesa Garage Door Finishing Requirements which can be provided upon request.

Hardware

MESA warrants all hardware against defects in materials and workmanship for one (1) year.

Springs

MESA warrants springs used in residential applications against defects in materials and workmanship for one (1) year.

Labor

MESA warrants the labor for one (1) year

Existing Openers

MESA does not provide any warranty on existing, or homeowner supplied openers. Any damage as the result of an existing or homeowner supplied opener is not covered.

All warranty periods begin with the date of installation. MESA's obligations are strictly limited to the repair or replacement of defective parts and components during the labor warranty period. The labor warranty does not include non-defective parts including but not limited to: misaligned sensors, disengaged motors, dead batteries, wall button lock out or replacement of lightbulbs, programming remotes or lubricating doors.